



Sessions 3-5:

VA TMS Training for Domain Managers, Learning Managers, and Item Managers

VA TMS Administrators Role-Based Training

Virtual Instructor-Led Training
Participant Guide

April 2014

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Session 3-5: VA 1 WIS 1 raining for Domain Managers, Learning Managers, and Item Managers

Participant Guide

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1.0 About This Training

1.1 Training Purpose

The purpose of the VA TMS Administrators Role-Based Training Sessions 3-5: VA TMS Training for Domain Managers, Learning Managers, and Item Managers is to provide detailed information about items, curricula, manual learning assignments and recording learning events, and how to add and work with them in the VA TMS.

1.2 Target Audience

This session is a requirement for the following target audience:

- Domain Managers
- Learning Managers
- Item Managers

1.3 Training Length

Sessions 3-5 are all 3.5 hours in length. Brief breaks will be given.

1.4 Participant Guide

This Participant Guide contains all key content presented in this training, including PowerPoint slides with room for taking notes, activities, and demonstrations for each lesson.

The Participant Guide is divided into two sections:

- About This Training
- Training Content

NOTE: Print a hardcopy of this Participant Guide to use during training. You will need to reference the steps for all demonstrations and activities in this guide while completing steps in the VA TMS.





1.4.1 Participant Guide Icons

Icons	Description
	This icon indicates that there will be a demonstration conducted by the instructor within the VA TMS.
	This icon indicates that participants will complete an activity.
	This icon indicates that there is a job aid available for the task.

1.5 Participant Preparation and Guidelines

1.5.1 Requirements

Participants must complete the following for this training:

- Register for training through the VA TMS.
- Print a hardcopy of this Participant Guide for use during the training. It will be difficult to access electronically during training.

1.5.2 Demonstrations and System Practice Activities in VA TMS

During this training, you will observe instructor demonstrations and complete system practice activities within the VA TMS. These demos and activities will allow you to study and apply what you've learned about the features, functions, and processes critical to your role within the VA TMS. The steps for each demonstration and system practice activity have been provided in this guide so you can follow-along. You may also want to reference these steps after the training.

1.5.3 Virtual Instructor-Led Training Guidelines

This training will be delivered as a Virtual Instructor-Led Training (VILT) using a Web conferencing software program. You will need a computer and phone with speakers or headset in order to participate in this training. Follow the guidelines below to ensure the best training experience:

- Print a hardcopy of the Participant Guide for use during training.
- Be sure to log in to the Web conferencing software and dial in to the conference line 5-10 minutes early.





- Mute your phone line for the duration of the training session unless otherwise instructed.
- Use the chat feature for any questions during the session.
- The instructor may be able to answer your question immediately. Otherwise, he or she will answer at the end of the training, or send an e-mail afterward.

1.6 VA TMS Administrators Role-Based Training Sessions and Target Audiences

The table below includes a list of all training sessions in this training series, along with the target audience.

Session	Required for	Recommended for
Session 1: Introduction to VA TMS for All Administrators and Help Desk and Reports Managers	 Help Desk (as stand-alone training) Reports Managers (as stand-alone training) Assignment Managers Scheduling Managers Registration Managers Domain Managers Learning Managers Item Managers AP Managers 	n/a
Session 2: VA TMS Training for Scheduling Managers, Assignment Managers, and Registration Managers Sessions 3–5: VA TMS Training for Domain Managers, Learning Managers, and Item Managers	 Assignment Managers Scheduling Managers Registration Managers Domain Managers Learning Managers Item Managers 	 Domain Managers Learning Managers Item Managers AP Managers n/a

NOTE: Sessions 6-10 are advanced topics that are optional for managers who already have experience using the VA TMS.





1.7 VA TMS Functions and Associated Roles

NOTE: Gray columns indicate add-on roles; white columns indicate stand-alone roles.

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Reset User Passwords	×					×	×											
Change Supervisors for a group of Users	×			Г														
Praxy into Users accounts	×				5	×			2									
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Record item External Event Scheduled Offerings	×		×										141					
Edit/Delete Recorded Leaming Ewents	×		×						on N	-			10			1		
Merge User Records	×			Г		80							84					
Add Eds Rems	×	×				93				8								
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Send Notifications	×		-	Г								^	×					
Add/Edit Scheduled Offerings	×			×												ě		
Register Users into a Scheduled Offerings	×		×	×											Ď.		Ī	
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Edit User Preferred Accreditations	×			П		×					1	7			×			
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Assign/Remove Questions to from Exam Objects							_	×						6				
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Add/Edt Accreditations															×			
Apply Accreditations to Items							_					0	9		×	×		
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Create and Manage Communities														×		-		
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2.0 Training Content: Session 3 (Part 1 of 3)

2.1 Welcome

VA Talent Management System

VA TMS Part 1 of 3 — Training for Domain Managers,
Learning Managers, and Item Managers

Registration Questions/No TRAIN ADMIN ID?

Email: clarence.bashshar@va.gov

Please complete the following BEFORE training begins:

- 1. Audio: Dial into the VANTS line
- 2. Presentation & Demonstrations: Adobe Connect
- 3. Download & Print Training Materials: VA TMS
 Training SharePoint site
- Sign In to VA TMS TRAIN: https://va-train2.plateau.com/learning/admin/login.do. Use your TRAIN ADMIN ID and PASSWORD

Slide 1: Session Preparation

VA TMS Administrators Role-Based
Training:
Part 1 of 3 – Training for Domain Managers,
Learning Managers, and Item Managers

TIMS

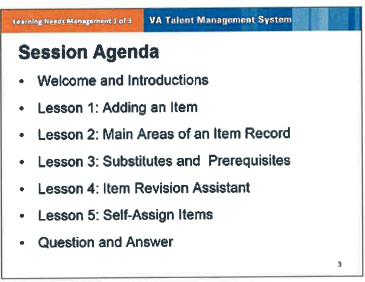
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Slide 2: VA TMS Administrators Role-Based Training: (Part 1 of 3)

Notes:







Slide 3: Session Agenda

Notes:

Session Objectives

Learning Needs Management 1 of 3

After completing this session, you will be able to:

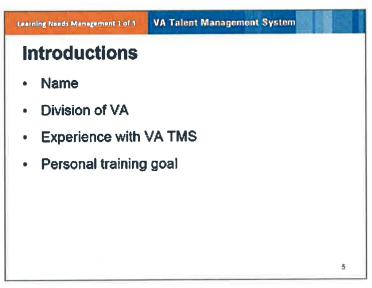
VA Talent Management System

- Use item and curricula terminology correctly
- Create, configure, and modify learning items
- Assign substitutes and prerequisites to items

Slide 4: Session Objectives





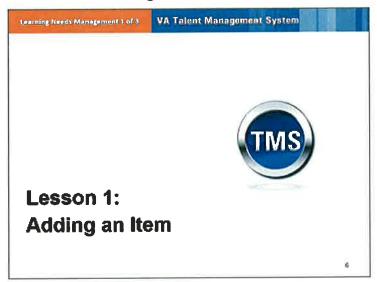


Slide 5: Introductions

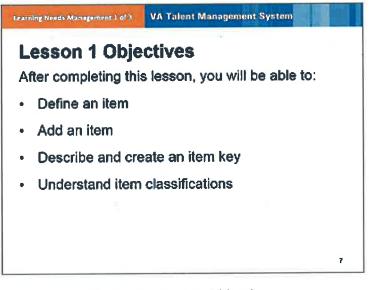




2.2 Lesson 1: Adding an Item



Slide 6: Lesson 1: Adding an Item

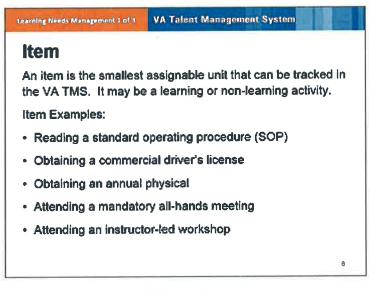


Slide 7: Lesson 1 Objectives

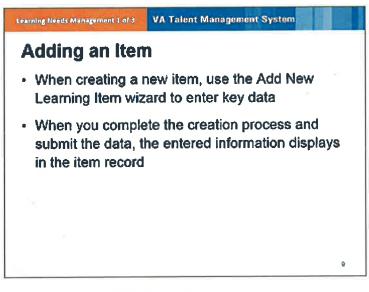
Notes:







Slide 8: Item

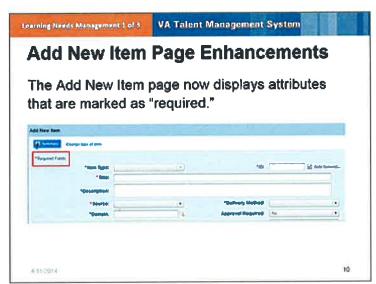


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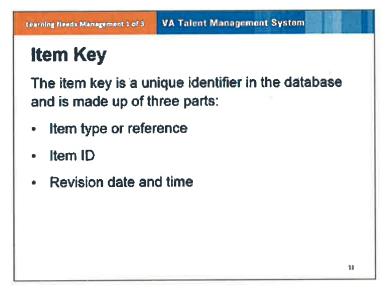
Slide 9: Adding an Item







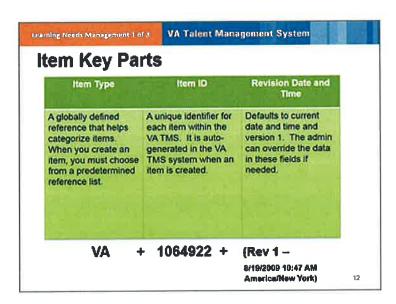
Slide 10: Add New Item Page Enhancements



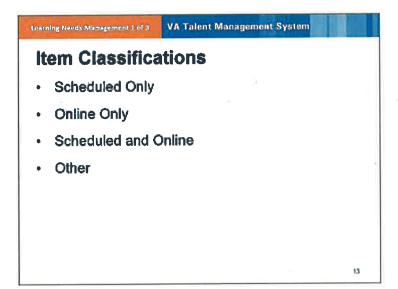
Slide 11: Item Key







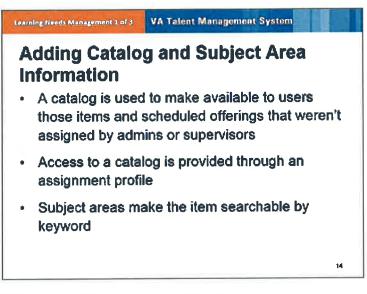
Slide 12: Item Key Parts



Slide 13: Item Classifications

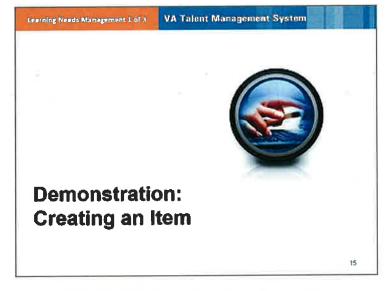






Notes:

Slide 14: Adding Catalog and Subject Area Information



Notes:

Slide 15: Demonstration: Creating an Item







Demonstration: Creating an Item

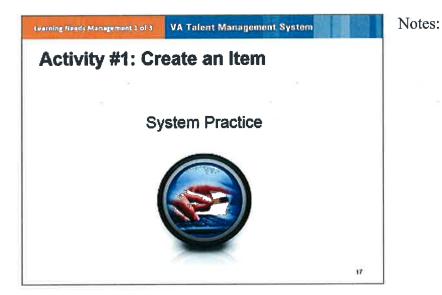
- 1. Navigate to **Learning > Items**.
- 2. Select Add New. NOTE: You can also enter Add Item into the Search field below the button bar and select Go.
- 3. Select to select the item type, **Scheduled Only**. The plus sign changes to a checkmark.
- 4. Select OK.
- 5. Select an item type from the drop-down menu.
- 6. Enter the item title.
- 7. Enter a description for the item.
- 8. Select a domain for the item.
- 9. Uncheck the Approval required to self-register checkbox (if it is currently checked).
- 10. If there is an entry in the Approval Process field, remove it. (If there is a drop-down menu, scroll to the very top of the list and select the blank entry.)
- 11. Enter the number of hours into learning hours and credit hours. (You may need to scroll down using the inner window's scrollbar on the right.)
- 12. In the Schedule Template section, on the right side, select "2" from the Number of days drop-down menu.
- 13. Enter 8 in the Hours per day field (if not already defaulted).
- 14. Select Save & Exit.







Slide 16: System Login



Slide 17: Activity #1: Create an Item





Notes:



Activity #1: Create an Item

Scenario: Your area is going to offer two new courses for new hires and you have been asked to create the two new items in the VA TMS. The two items are New Hire Orientation and IT Policies. Use the information below for both items.

- 1. Place the items in TRAIN domain.
- 2. The courses are Instructor Led, 4 hrs. in length, and 4 credit hours.
- 3. Use your initials in Item ID, Title, and Description.
- 4. Place the items in the TRAIN domain.
- 5. Place the New Hire item in the HR and Staff Development subject area.
- 6. Place the IT Policies item in the Information Technology subject area.
- 7. Assignment type ID: Required.

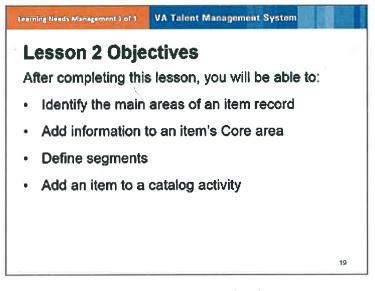




2.3 Lesson 2: Main Areas of Item Record



Slide 18: Lesson 2: Main Areas of Item Record

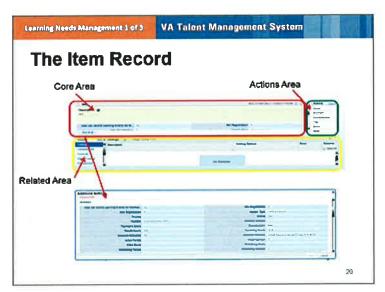


Slide 19: Lesson 2 Objectives

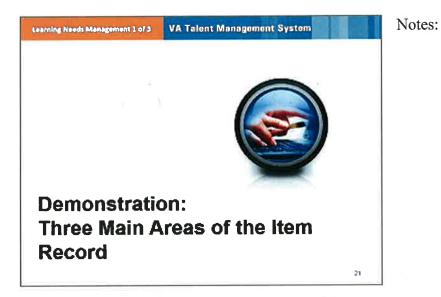
Notes:







Slide 20: The Item Record



Slide 21: Demonstration: Three Main Areas of the Item Record







Demonstration: Three Main Areas of the Item Record

- 1. Navigate to Learning > Items.
- 2. Select Search from the TRAIN domain
- 3. Select an item from your search results. Once the item record is displayed, review the main areas of the record.

Core Area:

The core area contains the basic information of the item record, including the item title, item key, description, and classification. To edit any field in this area, select in a displayed field and enter text or select a reference value (depending on the field type). Once expanded, the screen displays the following sections where updates can be made:

- Title
- Description
- Summary
- Extended Summary
- Design
- Process Control

Related Area:

The Related area of the item record contains additional information regarding the item. Select tabs on the **Related** tab on the left such as Segments to display the details on the right. Select **More** to see additional Related tabs.

Actions Area:

The Actions area of the item record contains links to additional actions that can be taken on the item record, including:

- Assign (initiates the User Needs Management tool to enable you to batch assign items and curricula to one or more users)
- Schedule (create a scheduled offering of the item)
- Send Notification (initiates the ad hoc notification wizard)
- Copy (opens the Copy Item window that allows you to copy the item)
- Revise (initiates the revision wizard)

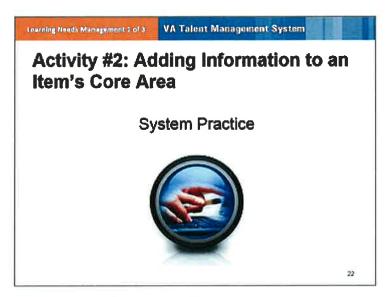




- Delete (deletes the item)
- Bookmark
- Cancel the Scheduled Offering
- View Roster







Slide 22: Activity #2: Adding Information to an Item's Core Area









Activity #2: Adding Information to an Item's Core Area

- 1. Using the item created in Activity #1, select the **Assign Type** field and select **Required (REQ)** from the drop-down menu.
- 2. Select Save.

In the Summary section:

- 1. Select the Source field and select Internal (INT) from the menu.
- 2. Select the Enable User Requests field and select Yes (if not already selected by default).
- 3. Select the **Maximum Registration** field and enter a default number of maximum users that should be enrolled when the item gets scheduled.
- 4. Select the **Minimum Registration** field and enter a default number of minimum users that should be enrolled when the item gets scheduled.
- 5. Select the **Self-Registration** field and select **Yes** from the drop-down menu (if not already selected by default).
- 6. Select Save?

NOTE: This will give users who are assigned this item 30 days to complete it from the assignment date.

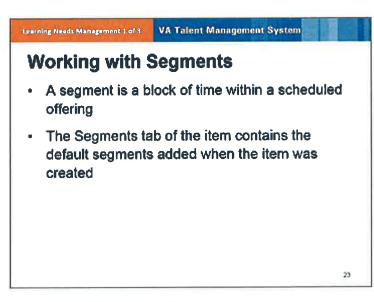
In the Process Control section:

- 1. Select the **Supervisors can record Learning Event** field and select **No** (if not already selected by default).
- 2. Select the **Users can record Learning Event** field and select **No** (if not already selected by default).
- 3. Select Save.

Check in with participants to find out if they have questions about this activity and if they would like to see anything re-demo'd.

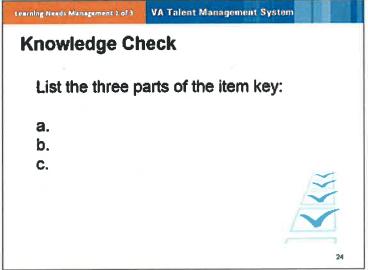






Notes:

Slide 23: Working with Segments

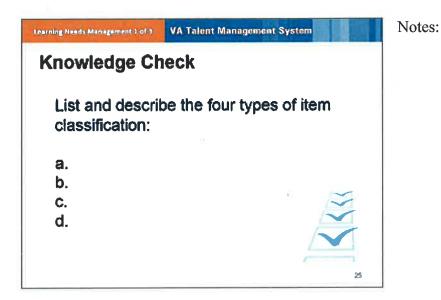


Slide 24: Knowledge Check







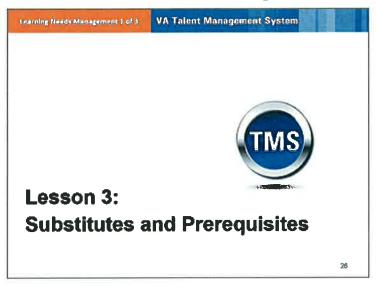


Slide 25: Knowledge Check

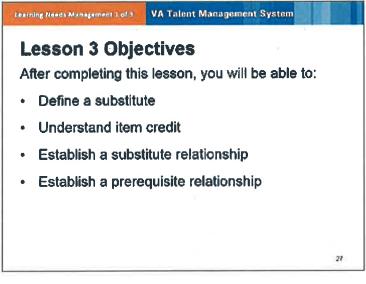




2.4 Lesson 3: Substitutes and Prerequisites



Slide 26: Lesson 3: Substitutes and Prerequisites

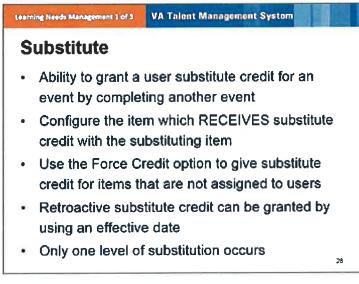


Slide 27: Lesson 3 Objectives

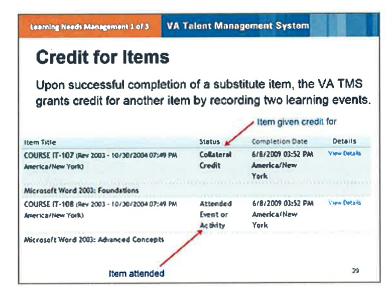
Notes:







Slide 28: Substitute

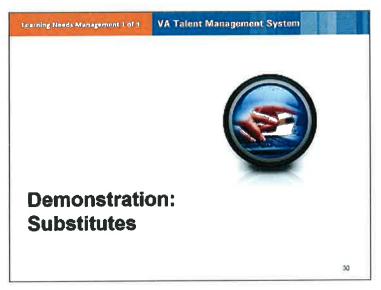


Slide 29: Credit for Items









Slide 30: Demonstration: Substitutes







Demonstration: Substitutes

- 1. Navigate to Learning > Items.
- 2. Select Search.
- 3. Select the item that will be recorded into a user's learning history (completed work) with a status of substitute credit.
- 4. Select the item ID link.
- 5. Select the **Substitutes** tab from the Related area.
- 6. Select Add New Substitutes. (green circle with white plus sign icon)
- 7. Enter criteria to search for the item that will grant substitute credit.
- 8. Select Search.
- 9. Select the (completion) status substitute credit from the Status drop-down menu. **NOTE:** This is the completion status for the item that will receive substitute credit.
- 10. Check the **Force Credit** checkbox. **NOTE:** If Force Credit is not checked, then users must have the item receiving substitute credit on their To-Do List in order to record the substitute learning event. When Force Credit is checked, users always receive substitute credit for the item regardless of whether it is assigned to their To-Do List.

NOTE: If you would like to apply retroactive substitute credit, enter an effective date.

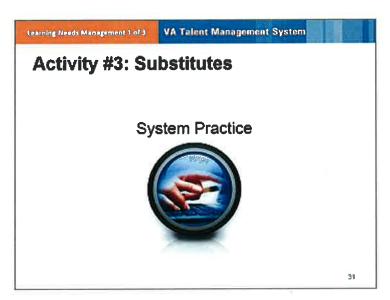
- 11. Check the **Add** checkbox.
- 12. Select Add.
- 13. Verify the selected item is displayed with the correct settings.
- 14. Record a learning event for the item that grants substitute credit.
- 15. Check the user's Completed Work (Learning History).



The Job aid: Manage Substitutes and Prerequisites is available in the VA TMS.







Slide 31: Activity #3: Substitute







Activity #3: Substitutes

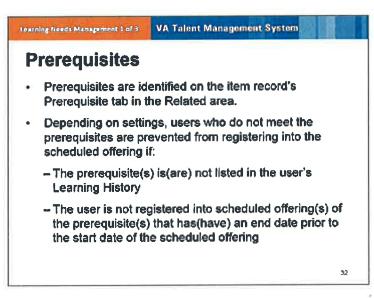
Scenario: The VA has recently added two courses, Motorcycle Safety and Motorcycle Safety Advanced, for their Security officers. If an officer qualifies for the Motorcycle Safety Advanced Course, he or she should get credit for the basic Motorcycle Safety Course.

Create a substitute relationship for Motorcycle Safety, so if an officer takes the Advanced course, he or she will get credit for the basic course.

- 1. Navigate to **Learning > Items**.
- 2. Search for the Motorcycle Safety Course (Item Title, contains, motorcycle safety).
- 3. Select Copy from the Actions menu. Select Add the new item to the catalog and select Copy.
- 4. Add your initials to the title of the item and select Save.
- 5. Select the **Substitutes** option from the Related area.
- 6. Select the **Add New Substitutes** button.
- 7. Enter search criteria to search for Motorcycle Safety Advanced.
- 8. Select Search.
- 9. Select the appropriate status from the status drop down menu (Complete).
- 10. Check the **force credit checkbox** (to give credit for the item even if it is not on the user's To-Do List).
- 11. Add effective date if retroactive credit is required.
- 12. Select the **Add** check box.
- 13. Select Add.
- 14. Verify the selected items displays with correct settings in the Related area of the Item record.

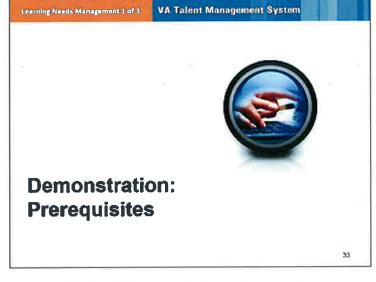






Notes:

Slide 32: Prerequisites



Notes:

Slide 33: Demonstration: Prerequisites







Demonstration: Prerequisites

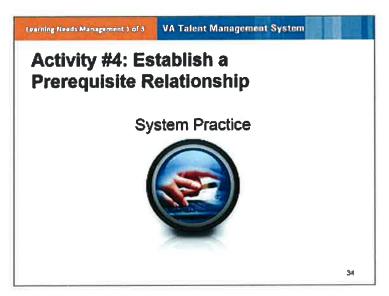
- 1. Navigate to Learning > Items.
- 2. Select Add New.
- 3. Add two new items.
- 2. Select the **Prerequisites** tab from the Related area of one of the items.
- 3. Select Add New Prerequisites.
- 4. Enter criteria to search for the other item created in step 1. This will be the prerequisite item.
- 5. Select Search.
- 6. Check the Add checkbox.
- 7. Select Add.
- 8. Verify the selected item is displayed.



The Job Aid: Manage Substitutes and Prerequisites is available in the VA TMS.







Slide 34: Activity #4: Establish a Prequisite Relationship









Activity #4: Establish a Prerequisite Relationship

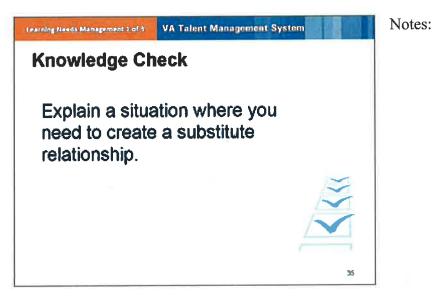
Scenario: You have decided to make the basic Motorcycle Safety Course a prerequisite for the Advanced Motorcycle Safety Course.

To create the Prerequisite relationship in the VA TMS:

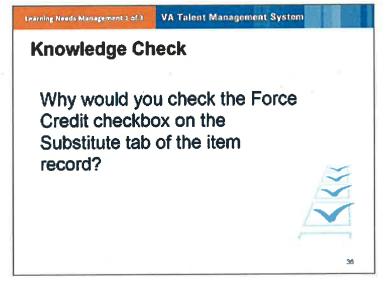
- 1. Navigate to Learning > Items.
- 2. Search for and select Advanced Motorcycle Safety Course or select from Recents.
- 3. Select Copy from the Actions area of the item record.
- 4. Add your initials to the title of the copied item and select Save.
- 5. Go to **Prerequisites** in the Related area of the item record. Select on the **Add** icon. Search for your copy of Motorcycle Safety Course.
- 6. Check the Add box.
- 7. Verify that the course has been added as a prerequisite.







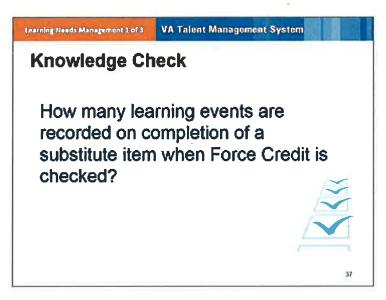
Slide 35: Knowledge Check



Slide 36: Knowledge Check





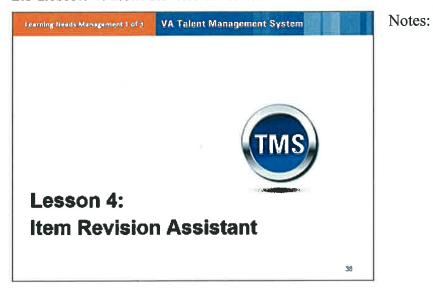


Slide 37: Knowledge Check

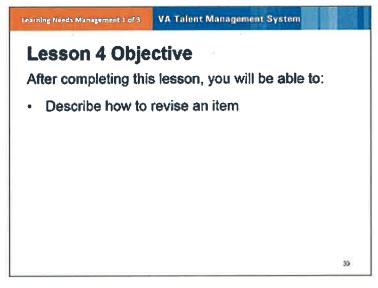




2.5 Lesson 4: Item Revision Assistant



Slide 38: Lesson 4: Item Revision Assistant

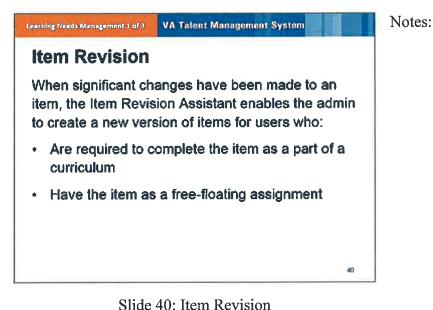


Slide 39: Lesson 4 Objective







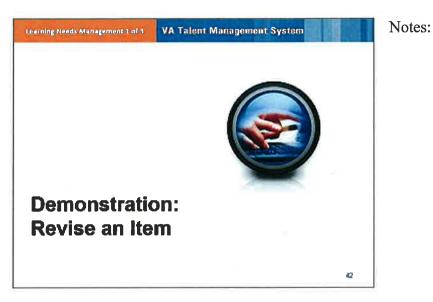


Learning Needs Management 1 of 3 **VA Talent Management System Revising Items** Creating a new revision of an item can have many effects: Creates a new item key identical to the old one, with an updated revision date and time Old item remains for audit and reporting and should be deactivated Affects substitutes, instructors, and curriculum assignment of the item Free-floating assignment **Future offerings Prerequisites**

Slide 41: Revising Items







Slide 42: Demonstration: Revise an Item







Demonstration: Revise an Item

- 1. Navigate to Learning > Items.
- 2. Search for an item and select the item ID.
- 3. Select **Revise** in the Actions area.
- 4. Enter a new revision date, revision time, and revision number.
- 5. Change the item title, if necessary.
- 6. Select Next.
- 7. Check the substitute relationship and authorized instructors checkboxes.
- 8. Select Next, then Next again
- 9. Select the Make this item production ready option.
- 10. Select Next.
- 11. Check all four checkboxes in Step 4 of the item revision process.

NOTE: If this item is part of a curriculum, review the item settings within each curriculum and make any necessary changes to assignment types, initial periods, retraining periods, etc. If the item has an assignment type of Required (or similar), you must enter an effective date.

- 12. Select **Next** and review the displayed information.
- 13. Select Run Job Now.



The Job Aid: Revise Items is available in the VA TMS.





Slide 43: Activity #5: Revise an Item









Activity #5: Revise an Item

- 1. Navigate to Learning > Items.
- 2. Search for an item and select the item ID.
- 3. Select **Revise** in the Actions area.
- 4. Enter a new revision date, revision time, and revision number.
- 5. Change the item title, if necessary.
- 6. Select Next.
- 7. Check the substitute relationship and authorized instructors checkboxes.
- 8. Select Next.
- 9. Select the Make this item production ready radio button.
- 10. Select Next.
- 11. Check all four checkboxes in Step 4 of the item revision process.
- 12. Select Next.

NOTE: If this item is part of a curriculum, review the item settings within each curriculum and make any necessary changes to assignment types, initial periods, retraining periods, etc. If the item has an assignment type of Required (or similar), you must enter an effective date.

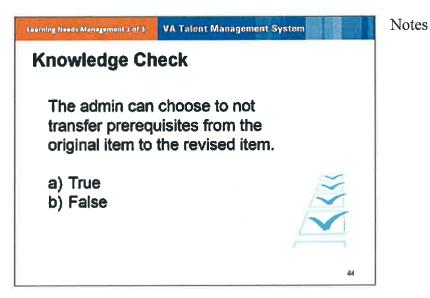
13. Select Run Job Now.



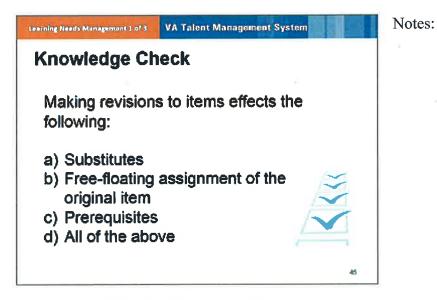
The Job Aid: Revise Items is available in the VA TMS







Slide 44: Knowledge Check



Slide 45: Knowledge Check



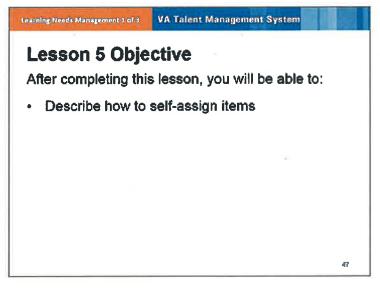




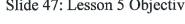
2.6 Lesson 5: Self-Assign Items



Slide 46: Lesson 5: Self-Assign Items

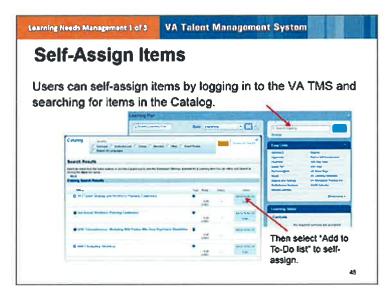


Slide 47: Lesson 5 Objective



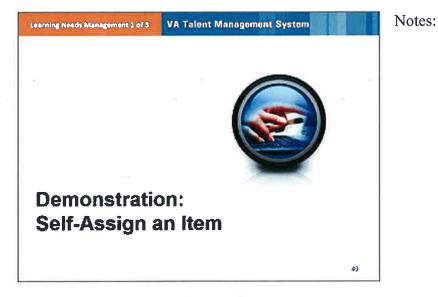






Notes:

Slide 48: Self-Assign Items



Slide 49: Demonstration: Self-Assign an Item







Demonstration: Self-Assign an Item

- 1. Using the item created in Activity #1, select the Catalogs tab in the Related area.
- 2. Select the Add New Catalogs icon.
- 3. Enter the keyword, user, and select Search.
- 4. Select the **Add** checkbox next to any learning management system (LMS) user catalog.

NOTE: The Add Schedules checkbox should be checked if you also want to add all existing scheduled offerings to this catalog.

- 5. Select Add.
- 6. Verify that all selected catalogs are displayed.
- 7. Select the **Flag** drop-down menu.
- 8. Select **New** from the drop-down menu.
- 9. Select the Until calendar icon.
- 10. Select the last date to display the flag.
- 11. In the **Reason** field, enter why this item is flagged (user viewable).
- 12. Enter an expiration date (if desired).

NOTE: This date determines when the item is to be automatically removed from the catalog. It is removed by the purged expired catalog APM.

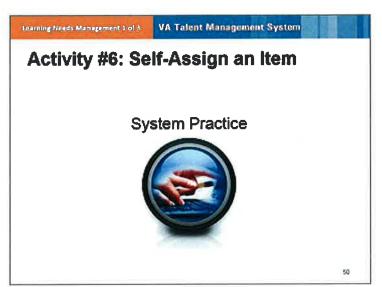
13. Select Save.



The Job Aid: Edit Instructor-Led Items is available in the VA TMS.







Slide 50: Activity #6: Self-Assign an Item







Activity #6: Self-Assign an Item

- 1. Select the Add New Catalogs icon.
- 2. Enter the keyword, user, and select **Search**.
- 3. Select the **Add** checkbox next to any LMS user catalog. **NOTE:** The Add Schedules checkbox should be checked if you also want to add all existing scheduled offerings to this catalog.
- 4. Select Add.
- 5. Verify that all selected catalogs are displayed.
- 6. Select the Flag drop-down menu.
- 7. Select **New** from the drop-down menu.
- 8. Select the Until calendar icon.
- 9. Select the last date to display the flag.
- 10. In the **Reason** field, enter why this item is flagged (user viewable).
- 11. Enter an expiration date (if desired). **NOTE:** This date determines when the item is to be automatically removed from the catalog. It is removed by the purged expired catalog APM.
- 12. Select Save.



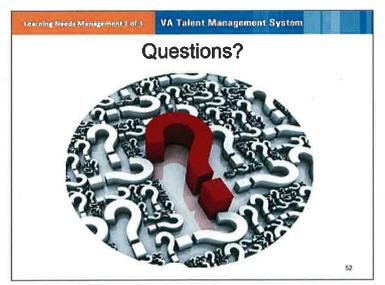
The Job Aid: Edit Instructor-Led Items is available in the VA TMS.







Slide 51: Evaluation & Self-Certification Reminder



Slide 52: Questions?



